Exhibit #s 21,22,23 Denise and Kenneth Cook theshopep-aramail.com 300 Newt Gulch Rd. Wilderville, OR 97543 541-761-0165

FILED 11 APR 11 12/31USDC-ORM

IN THE UNITED STATES DISTRICT COURT FOR THE DISTRICT OF OREGON

DENISE and KENNETH COOK,	Case No. 10-CV-3121-PA
Plaintiff, vs. BENEFICIAL OREGON INC., a Delaware Corporation;	Exhibits #21, #22, #23 In Support of Plaintiffs Amended Petition
SHAPIRO & SUTHERLAND,LLC, a Washington State LLC;	
Defendant	,

Exhibit #21; Transcript of voice recordings at the Josephine County Courthouse from December 2nd postponed property sale, and Dec. 17th showing that the 300 Newt Gulch property was not represented by a crier declaring postponement from 10am-until noon.

Exhibit #22 Phyllis Johnston's multiple corporate hats.

Exhibit #23 HSBC Freezes foreclosures

Kenneth L Cook

Date 4.8-11

EXHIBIT 21

TRANSCRIPT OF RECORDING OF TRUSTEES POSTPONEMENT DECEMBER 2ND

TRANSCRIPT OF RECORDING OF DECEMBER 17TH WITH CRIERS AT JOSEPHINE COUNTY COURTHOUSE

RECORDING AVAILABLE UPON REQUEST

Transcript of recording of Trustees sale on December 2nd 2010, and December 17th 2010 at Josephine County Courthouse

Recording of event available

December 2nd 2010

Marshall: Anything for 300 Newt Gulch today:

Crier:-Yes I do, at 11 o'clock

<u>Crier</u>: Okay a ______ Trustee sale in the matter of Kenneth L and Denise M cook, a Trustee sale is schedule for this time is postponed to 12-17 -10 at 11:00am

Again: A Trustees sale made for absences, a Trustee sale wherein Kenneth L Cook and Denise M Cook is Grantor and Beneficial Oregon Inc is currant beneficiary today on property commonly known as 300 Newt Gulch road Wilderville Oregon 97543, again the sale is postponed to 12-17-10.

December 17th 2010

Crier: Hi, what can I do for you?

Kenneth: oh Just waiting for a public auction. Do you have anything there for 300 Newt Gulch?

<u>Crier</u>: Well, I haven't done that one yet. Let me----- I can do that one next---(long pause) I don't have one for Newt Gulch.

Kenneth: Okay I'll just hang out.

Crier: (Cant hear his response, talking same time)

Kenneth: I believe so, I couldn't find the schedule for it, I will just hang around and see if another guy shows up

Crier; I checked it again. There's no one else here at 10 o'clock.

Turned recorder on at :10:55

Kenneth: Are you guys waiting to read off properties?

<u>Crier</u>:, Ya I have one here in Williams Oregon, Its being postponed to the 12th of December- Of January I mean.

Kenneth: Oh"

Crier; Rick might be coming up with something here shortly

Kenneth and Crier talking:

11:00 am: Crier; I am going to read this one----- 1100 Davison Road Williams Oregon, scheduled for today is being postponed till January 12th at servicers request. Same time same place.

<u>Crier</u>: to <u>Kenneth</u>: If no body shows up on those- they might have been canceled. If there's a postponement, they read it, or if there's a sale, there will be someone reading it. There's 3 people that usually come in here so-

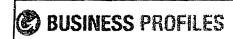
Kenneth; Ya I haven't seen you yet

Kenneth remark; Its a quarter after 12. Excuse me after 11.00

Kenneth stayed till 12.05. nobody else showed up

Case 1:10-cv-03121-PA Document 52 Filed 04/11/11 Page 7 of 21 Page ID#: 729

Exhibit 22 True Copy



Business Profiles / Texas

HSBC MORTGAGE SERVICES INC.

Universal ID: TX-0800216762

IS THIS YOUR BUSINESS? MANAGE YOUR PROFILE.

Formation

Name HSBC MORTGAGE SERVICES INC.

Filing Number 0800216762
 Taxpayer ID 13634401684
 Date 06/20/2003
 Type CORP

• Status IN GOOD STANDING NOT FOR DISSOLUTION OR WITHDRAWAL through

May 17, 2010

Address
 26525 N RIVERWOODS BLVD, METTAWA, IL 60045-3428



Registered Agent

• Name C T CORPORATION SYSTEM

Address
 350 NORTH ST. PAUL ST., DALLAS, TX 75201

Ownership & Management

ASSISTANT ANDREW J LAING
 ASSISTANT ANDREW T MATSUDA
 ASSISTANT ANTHONY F PISCOPO
 ASSISTANT ASHLEY M BEAN

• ASSISTANT	MICHAEL J FORDE
 ASSISTANT 	MICHAEL J MONTESANO
 ASSISTANT 	MICHAEL T STILB
 ASSISTANT 	MICHEAL R BEISTER
 ASSISTANT 	MICHELE M MARTIN
 ASSISTANT 	PAULA G MCGUIRE
 ASSISTANT 	PERRY J MORELLI
• TREASURY	PERRY J MORELLI
 TREASURER 	PERRY J MORELLI
 ASSISTANT 	PHYLLIS I JOHNSTON
 ASSISTANT 	RAFE B DUNLAP
• ASSISTANT	RICK L BEHNKE
 ASSISTANT 	RICK L BEHNKE
 ASSISTANT 	ROBERT K CARSE
 GENERAL CO 	ROSE C MANCINI
 ASSISTANT 	ROSE C MANCINI
 ASSISTANT 	ROSE K PETANAUDE
 ASSISTANT 	SEAN ROCKWAY
• ASSISTANT	STEPHANIE A GIRON
• ASSISTANT	SUSAN E YOUNG

Previous alphabetically
HSBC MORTGAGE CORPORATION (USA)

ASSISTANT

ASSISTANT

Next alphabetically HSBC MOTOR CREDIT (USA) INC.

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SUSANNE MILLER

THOMAS H WATERMAN

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Ħ

Ex: IBM or John Doe or CEO or jd@jigsaw.com

Phyllis I Johnston, Director Policy and Compliance at HSBC Bank USA, N.A., Bu

Phyllis I Johnston
Director Policy and Compliance



HSBC Bank USA, N.A. 1 HSBC Center Buffalo. NY 14203 United States

Tags: HSBC Bank USA. N.A.. Buffalo, NY, Financial Services

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Phyllis Johnston

SVP at HSBC

Sarasota, Florida Area Financial Services

Current • SVP - Comptiance at HSBC

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Public Profile http://www.linkedin.com/pub/phyllis-johnston/13/142/598

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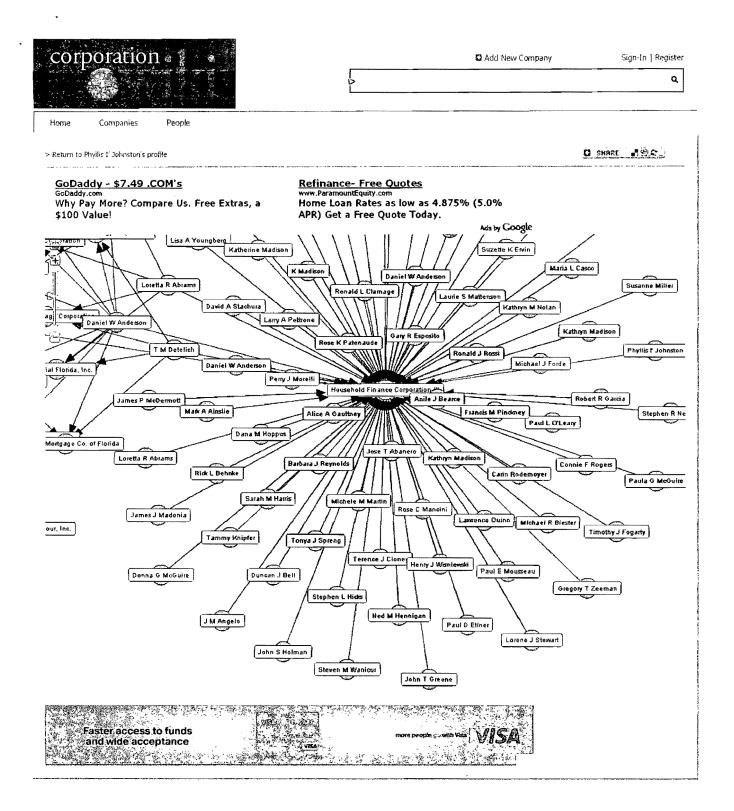
getting back in touch

Send a message to Phyllis Johnston

Send IniVall

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1 of 1 4/5/2011 3:44 1



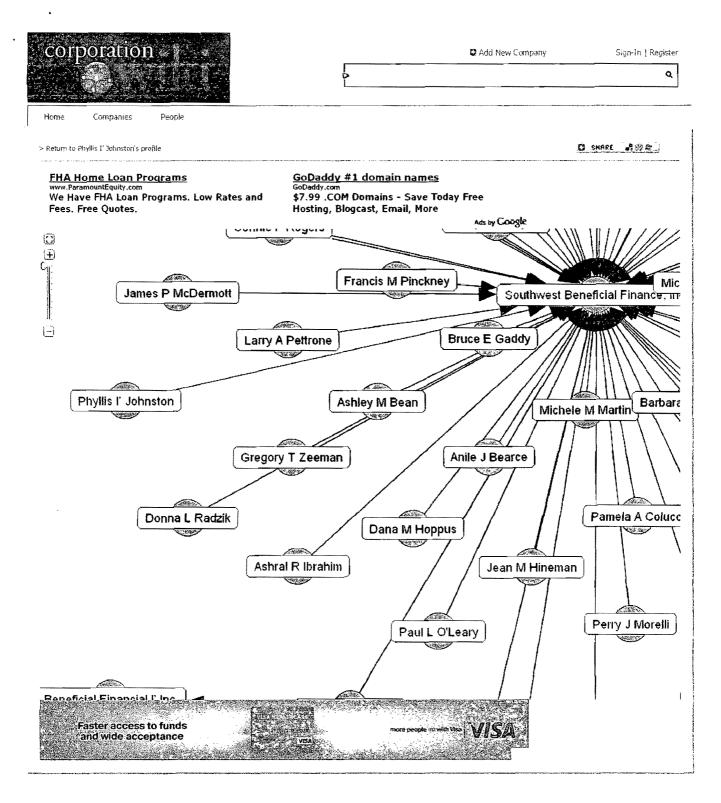
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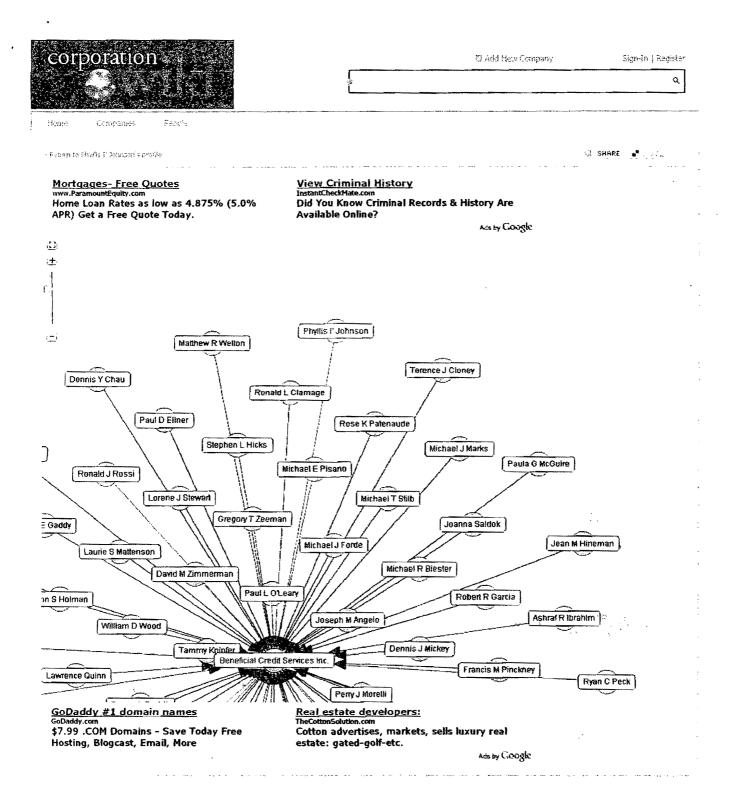
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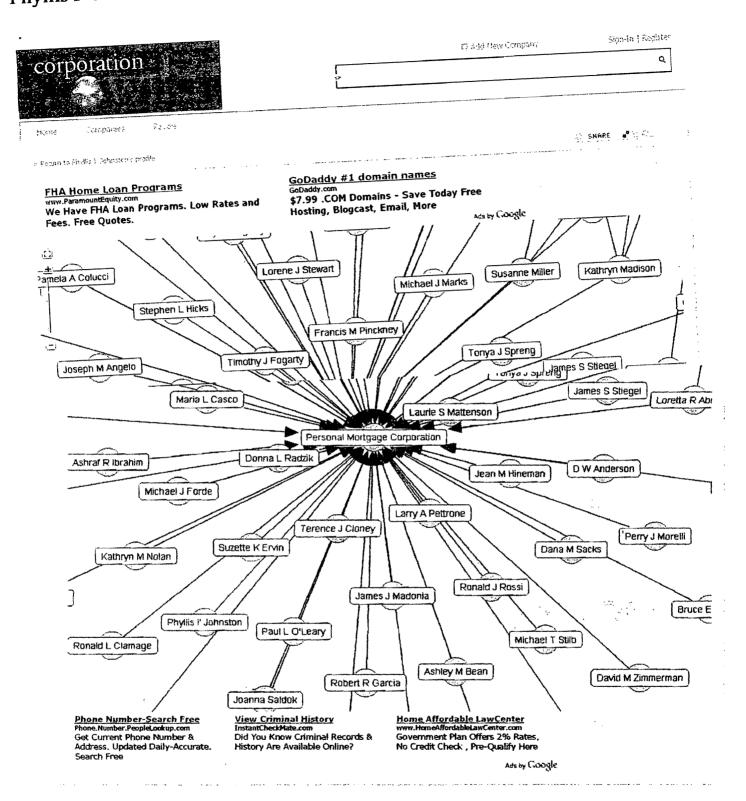
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HSBC halts US foreclosures over paperwork errors



shows a foreclosed house for sale in the Detroit suburb of Southfield

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LOS ANGELES - HSBC Holdings PLC is suspending foreclosures in

By ALEX VEIGA, AP Real Estate Writer - 49 mins add

the U.S. after a government review of the lender's procedures revealed problems with the way it handled some home repossessions.

The London-based bank's foreclosure moratorium came to light in its annual report Tuesday.

HSBC said U.S. government officials determined there were certain deficiencies in the way the lender prepared affidavits and other foreclosure-related documents

"We have suspended foreclosures pending correction of the weaknesses," the company said in the report.

The lender said it will resume foreclosure actions once it has addressed the problems.

U.S. state and federal officials launched investigations last fall into foreclosure procedures used by mortgage servicers and lenders, including HSBC Finance and HSBC Bank USA.

The probes followed revelations in September that some major banks rammed through hundreds of foreclosures daily without giving many borrowers a fair shot at keeping their homes

Soon after, several major lenders decided to temporarily freeze foreclosures while they reviewed and, in some cases, re-filed foreclosure documents

That helped slow the pace of home repossessions toward the end of last year, but lenders still took back an unprecedented more than 1 million homes in 2010, according to foreclosure listing service RealtyTrac Inc.

HSBC said it has cooperated with the review, which includes a joint examination by officials from the Federal Reserve Board and the Office of the Comptroller of the Currency.

In addition to finding problems with the company's foreclosure documentation procedures, investigators also took issue with how HSBC evaluated and monitored law firms retained to handle foreclosures on the bank's behalf, the lender said

HSBC's management said it is reviewing all foreclosures that haven't been completed and will take steps to fix documentation problems and re-file paperwork as needed.

The lender said that it expects scrutiny of the foreclosure process to increase due to ongoing state and federal probes into foreclosure practices

As a result, the bank expects there could be more delays in the foreclosure process.

Meanwhile, HSBC said it expects to receive orders soon that spell out what it needs to do to fix its foreclosure

Those orders have the potential to increase the company's "operational, reputational and legal risk profiles," and will require significant managerial resources to carry out, HSBC warned.

The bank also noted it remains vulnerable to actions by other government agencies, including possible fines and civil penalties.

U.S.-traded shares of HSBC ended the regular session down \$1.84, or 3.3 percent, to \$53.25.

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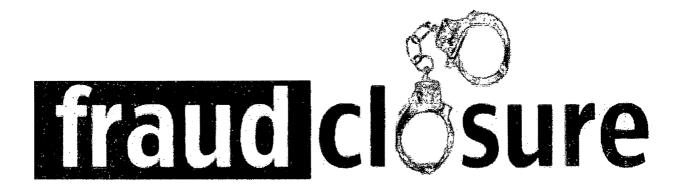
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Foreclosure Freeze | HSBC 10K Report on Fraudclosure "Deficiencies"

Posted by Foreclosure Fraud on March 1, 2011 · 4 Comments



UNITED STATES SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549
FORM 10-K
Commission file number 1-8198
HSBC FINANCE CORPORATION

We may incur additional costs and expenses in ensuring that we satisfy requirements relating to our mortgage foreclosure processes and the industry -wide delay in processing foreclosures may have a significant impact upon loss severity. State and federal officials are investigating the procedures followed by mortgage servicing companies and banks, including HSBC Finance Corporation and certain of our affiliates, relating to foreclosures. We and our affiliates have responded to all related inquiries and cooperated with all applicable investigations, including a joint examination by staffs of the Federal Reserve and the OCC as part of their broad horizontal review of industry foreclosure practices. Following the examination, the Federal Reserve issued a supervisory letter to HSBC Finance Corporation and HSBC North America noting certain deficiencies in the processing, preparation and signing of affidavits and other documents supporting

foreclosures and in governance of and resources devoted to our foreclosure processes, including the evaluation and monitoring of third party law firms retained to effect our foreclosures. Certain other processes were deemed adequate. The OCC issued a similar supervisory letter to HSBC Bank USA. We have suspended foreclosures until such time as we have substantially addressed the noted deficiencies in our processes. We are also reviewing foreclosures where judgment has not yet been entered and will correct deficient documentation and re-file affidavits where necessary.

We and our affiliates are engaged in discussions with the Federal Reserve and the OCC regarding the terms of consent cease and desist orders, which will prescribe actions to address the deficiencies noted in the joint examination. We expect the consent orders will be finalized shortly after the date this Form 10-K is filed. While the impact of the Federal Reserve consent order on HSBC Finance Corporation depends on the final terms, we believe it has the potential to increase our operational, reputational and legal risk profiles and expect implementation of its provisions will require significant financial and managerial resources. In addition, the consent orders will not preclude further actions against HSBC Finance Corporation or our affiliates by bank regulatory or other agencies, including the imposition of fines and civil money penalties. We are unable at this time, however, to determine the likelihood of any further action or the amount of penalties or fines, if any, that may be imposed by the regulators or agencies.

We expect to incur additional costs and expenses in connection with the correction or affirmation of previously filed foreclosure paperwork and the resulting delays in foreclosures, including costs associated with the maintenance of properties while foreclosures are delayed, legal expenses associated with re-filing documents or, as necessary, re-filing foreclosure cases, and costs associated with fluctuations in home prices while foreclosures are delayed. These costs could increase depending on the length of the delay. In addition, we may incur additional costs and expenses as a result of legislative, administrative or regulatory investigations or actions relating to our foreclosure processes or with respect to the mortgage servicing industry in general. We may also see an increase in private litigation concerning our practices. However, it is not possible at this time to predict the ultimate outcome of these matters or the impact that they will have on our financial results.

Due to the significant slow-down in foreclosures, and in some instances, cessation of all foreclosure processing by numerous loan servicers, including us, for some period of time in 2011 there may be some reduction in the number of properties being marketed following foreclosure. The impact of that decrease may increase demand for properties currently on the market resulting in a stabilization of home prices but could also result in a larger number of vacant properties in communities creating downward pressure on general property values. As a result, the short term impact of the foreclosure processing delay is highly uncertain. However, the longer term impact is even more uncertain as eventually servicers will again begin to foreclose and market properties in large numbers which is likely to create a significant over-supply of housing inventory. This could lead to a significant increase in loss severity on REO properties.

The entire 10K report can be read here...

Well, that's a pretty dramatic reversal from their <u>stance from just a few</u> months ago, when they said publicly that they would not suspend home seizures because they didn't feel their procedures were compromised by so-called "robo-signers" and felonous court affidavits.

HSBC CEO Irene Dorner, October 2010: "We have looked. We don't have robo-signers," HSBC has not suspended foreclosures and "we don't believe we have a reason to do so," she said.

Now where are the damn handcuffs???

4closureFraud.org

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10

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